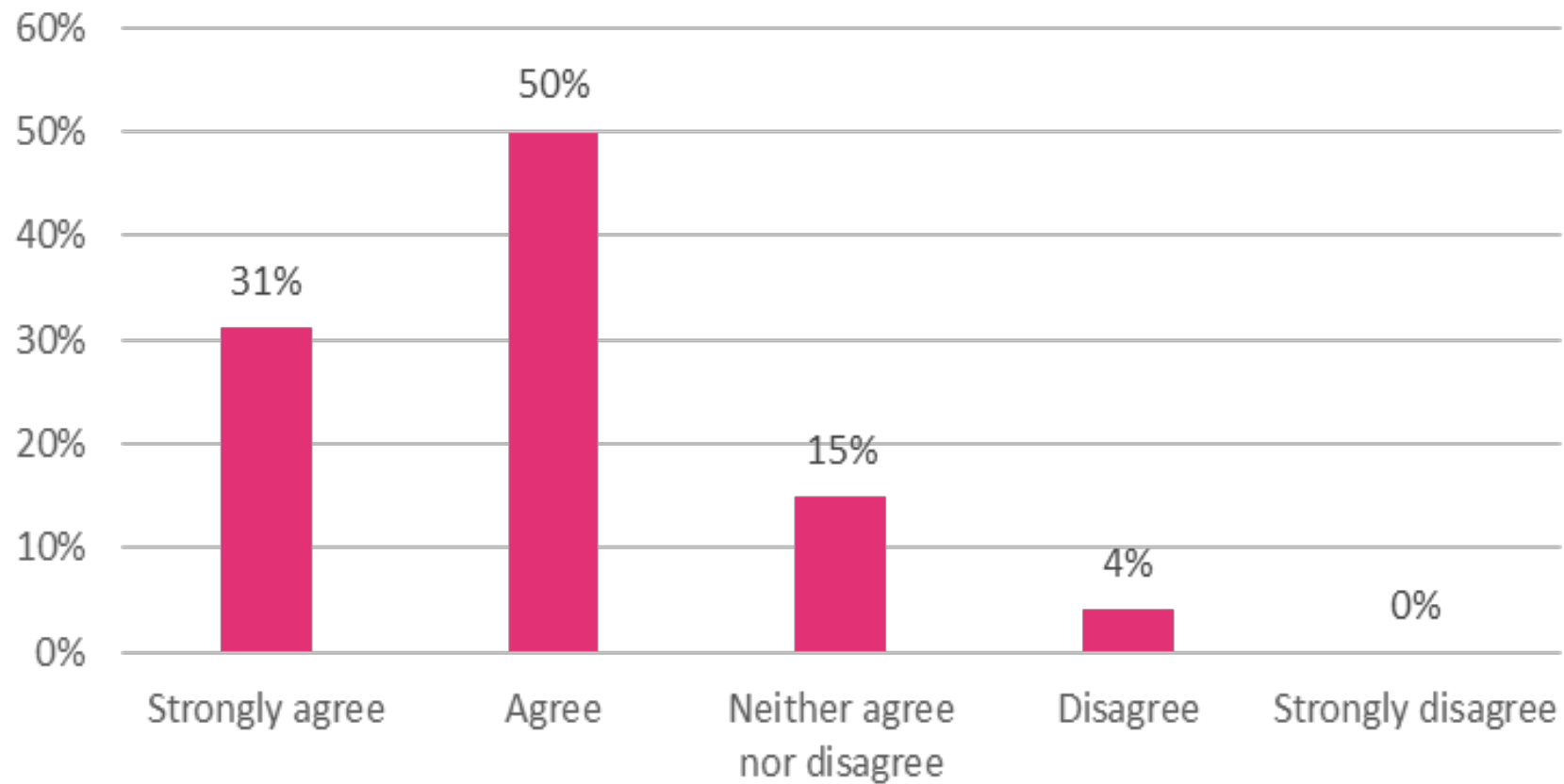


Whole Systems Commissioning

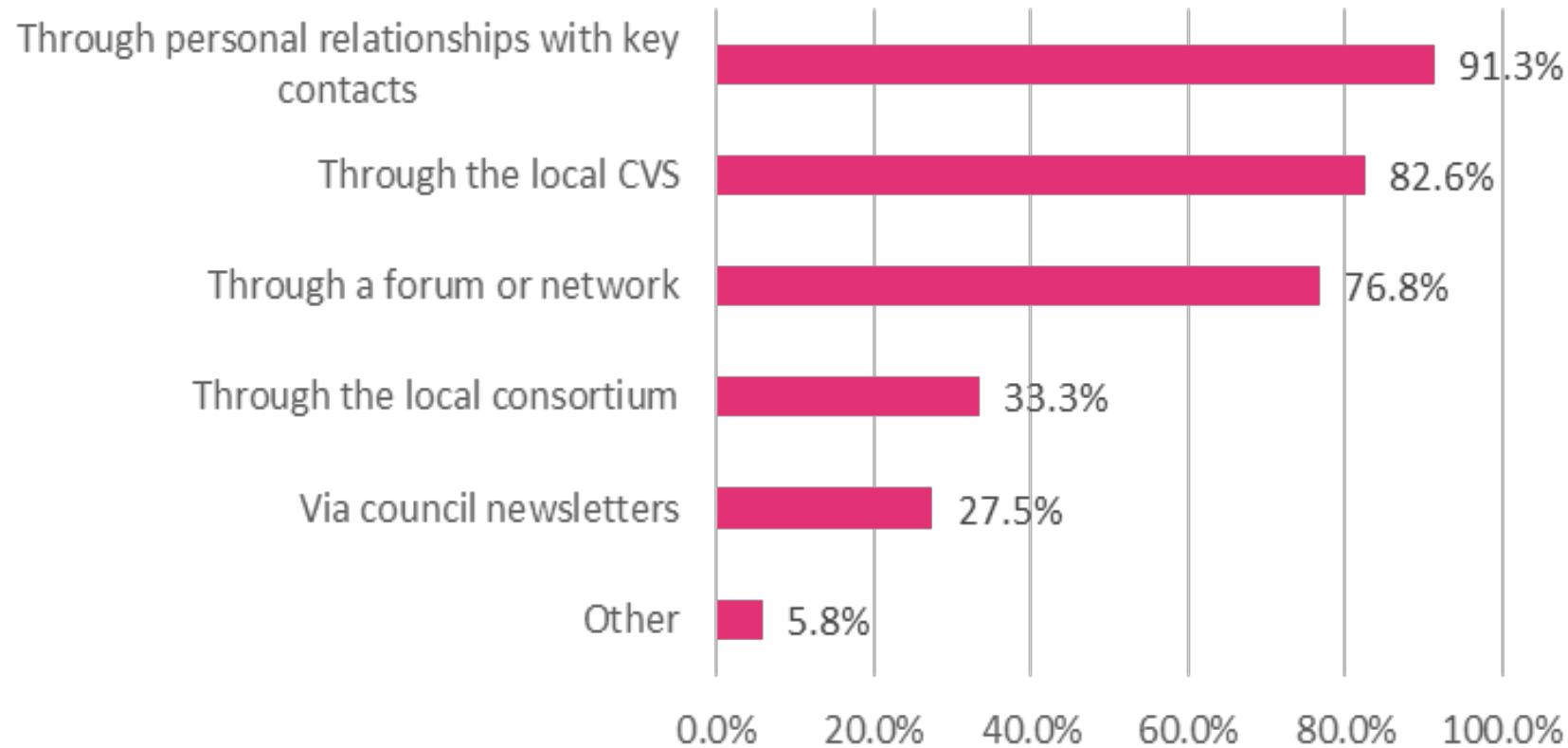
DEVELOPING NEW RELATIONSHIPS BETWEEN LOCAL GOVERNMENT,
THE VCS AND THE COMMUNITY



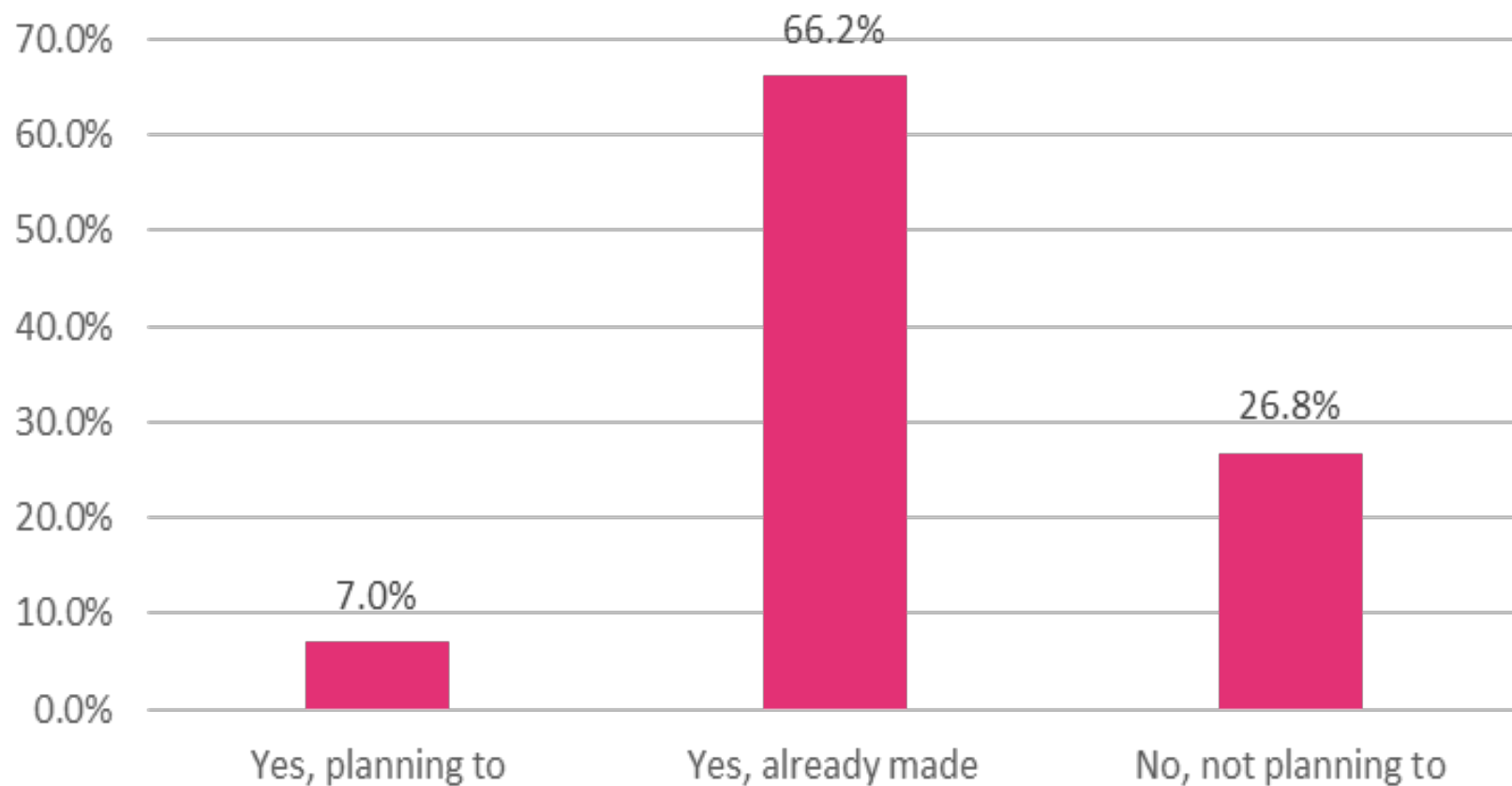
My council has a strong relationship with the local VCS (n=74)



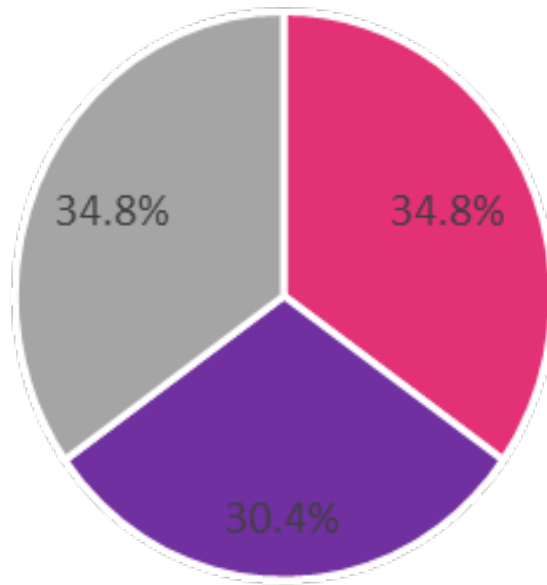
How do you engage with the VCS in your area? Tick all that apply. (n=69)



Is your council planning to make cuts, or already has made cuts to the VCS?



Is the local VCS infrastructure 'fit for purpose' for the new commissioning landscape?



■ Yes ■ No ■ Not sure

What is whole systems commissioning?

A term emerging in health and social care.

“A whole system approach to commissioning takes a broad view across the full range of responsibilities undertaken by commissioners in local authorities and the NHS.”

Service users’ needs for integrated pathways are at the heart of the case for whole systems commissioning.

Source: Public Health England (September 2014), *Making It Work*.



LOUISE



LOUISE'S STORY

Louise grew up in care, having been separated from her family at the age of 6.

Louise passed through three foster homes between the ages of 6 and 18, at which point she lived with Mr and Mrs Jones, with whom she eventually settled. Suffering from a mild learning disability, Louise passed in her GCSEs. She went on to start an apprenticeship in a hairdressing salon, which she has completed, and is now a fully qualified hairdresser.

A year ago, at 18, Louise moved in with her boyfriend Ben. A few months she fell pregnant. Unfortunately, Ben became violent and while this was not reported to the police, Ben was arrested for assaulting another young male on a night out in the town. He received a two year sentence. Now, Louise is heavily pregnant and struggling to pay rent on their flat alone.

STATEMENT FROM LOUISE

I'm really scared. I don't know what to do. I don't want to deal with Ben going back, as they know I'm in with that, and need support.

I can't believe I am going to have to ask my foster parents to take responsibility. I'm not sure I'm potentially no job. I don't know what to do.

AGE: 19
AREA: LANGRAGE,
STATUS: MIDDLE-INCOME URBAN CORE OF ANYBOROUGH

CHALLENGE CARD

A commissioner within public health refuses to pool her budget for whole systems commissioning.
20% of your budget has been removed.

CHALLENGE

The council website or portal provides insufficient information and explanation of what is required in the bidding process. You need face to face training from the council.
How can this be coordinated?

CHALLENGE

Your key contact in the commissioning team suddenly leaves and you have no idea who the new replacement is.
How do you resolve this?

CARE PATHWAY

NOW

6 MONTHS

2 YEARS

5 YEARS



NEIGHBOURLY CITIZENS ADVICE

CHARITABLE AIM to provide advice and information of any charitable purpose for the benefit of the community.

SERVICES advice and counselling, benefits, low income rights and more

BANNANAS CHILDREN'S CHARITY

CHARITABLE AIM to run a variety of projects for disadvantaged young people

SERVICES Advice and training around disability, family centres, education, employment or training, fostering and adoption, youth homelessness, safeguarding and protection, and more

BREAKING BETTER DRUG REHAB

CHARITABLE AIM to help families and individuals recover from addiction.

SERVICES provides advice, support and treatment services for drug users, carers and those working with drug users.

CHALLENGE CARD

Poor governance of Breaking Better has left them at high risk of going bust.
The council now has to rethink how it can manage governance risk.

CHALLENGE CARD

WELCOME TO ANYBOROUGH



TENDER

PURPOSE

PRICE PROPOSAL

SERVICES REQUIRED

AWARD CRITERIA
TECHNICAL CAPACITY
SOCIAL VALUE
PRICING
OTHER

LIVERED AFTER:

THE BID

TECHNICAL CAPACITY

SOCIAL VALUE

PRICING

MENU OF OPTIONS (COMMISSIONERS)

ENGAGING THE VCS

- WILL THE COMMISSIONERS ENGAGE WITH THE LOCAL VCS THROUGH:
- EXISTING FORUM OR NETWORK £1000
 - LOCAL CBS £500
 - NEWSLETTER £50
 - PERSONAL RELATIONSHIPS £2000
 - LOCAL CONSORTIUM £20,000
 - ONLINE PORTAL £5000

ENGAGING THE SERVICE USER

- WILL THE COMMISSIONERS ENGAGE WITH SERVICE USERS THROUGH:
- KNOWN VCS ORGANISATIONS £2000
 - RESIDENT SURVEYS £5000
 - OPEN CONSULTATION EVENT £7000

TRAINING THE VCS

- WILL THE COMMISSIONERS HELP THE VCS THROUGH THE COMMISSIONING PROCESS THROUGH:
- PROVIDING WORKSHOPS AND CONFERENCES £75,000
 - RUNNING NETWORKING EVENTS SO SECTOR CAN SHARE KNOWLEDGE £5000