



## NLGN CAA Seminar

# Assessment and Improvement

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*SUPPORTED BY THE SOUTH WEST SECRETARIAT*

# Presentation Outline

- CAA 'Oddities' in the South West
  - Symptomatic of deeper problems?
- Assessment as an aid to improvement
- Leadership and Member engagement



# Gloucestershire

- Major floods in 2007
- CAA:  
'Responding to Major Flooding'
- Key Issue
  - How can others learn from this?



# Cornwall

- Carrick – beacon council for improving housing services
- CAA:  
Housing provision and quality
- Key Issue
  - sense of place vs area assessment



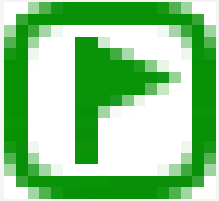
# South Gloucestershire

- Rejection of agreed housing numbers
- CAA:  
Managing Growth
- Key issue
  - Input from regional Government Office?



# Devon

- Budget for combatting domestic violence increases by 5000%



- CAA:  
Domestic Violence
- Key Issue:
  - Does this just reflect the importance of a new local priority?



# North Somerset

- Council keen to improve delivery of its key priorities
- CAA:  
No red flags, no green flags
- Key issue:
  - Audience for the report
  - Where do they go from here?



# Assessment as an aid to improvement

- Enables local people to hold public services to account
- Highlights areas 'not delivering'
- Allows informed democratic decisions
- Enables comparisons



# What can be Sector-Led ?

## What can be Place-Led ?

- Local Priority Setting
- Self-evaluation
- Peer review
- Improvement support
  - sector-led
  - place based approach



# Leadership and Member Engagement

- Bringing partners together
- Members as peers
- Overview and Scrutiny
- Community Leadership role
  
- Raising sights beyond local boundaries



# Improving assessment

- Agree improvement priorities locally
- Broadening 'risk summits'
- Tailor improvement support
  - a 'single conversation'
- Retain customer insight
- Evaluate Value for Money on a place by place basis
- Understand 'value-added'



# Thanks

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